



**Bringing You
the Power to Achieve!**



24 Hour Service

At Tri-M, we understand that the job is not complete just because your systems are up and running smoothly. The maintenance of those systems is just as integral to your operations as the design and installation. Allow our highly trained and experienced service team to maintain your systems to ensure that they continue to run as smoothly over the years as when they were first installed, thus extending equipment life and lessening the likelihood of unplanned maintenance activity, which negatively impacts your productivity.

Customer Support

- ◆ 24/7 Phone Response
- ◆ Remote Troubleshooting
- ◆ Alarm Monitoring
- ◆ Same Day On-Site Support
- ◆ 4 Hour On-Site Response Time
- ◆ In-House Parts Inventory
- ◆ Program Reloads

Operational Support Services

- ◆ Customer Training
- ◆ Communication Link to Customer Site
- ◆ Project Management
- ◆ Mechanical Services
- ◆ Engineering Services
- ◆ Installation & Start-up

Emergency Services

- ◆ On-Demand Site Visit
- ◆ Immediate Remote Remediation
- ◆ Fully Equipped Service Vehicles
- ◆ 24/7 Phone Support

Preventive Maintenance Services

- ◆ Hardware Diagnostics
- ◆ Software Diagnostics
- ◆ System Backups
- ◆ Programming Modifications
- ◆ Setpoint/Scheduling Changes
- ◆ Special Labor & Material Rates
- ◆ Software Archiving
- ◆ Battery Check/Replacement
- ◆ Program Reloads
- ◆ Seasonal Adjustments to Programming
- ◆ Device Calibration/Recalibration Parameters

Energy Management Services

- ◆ Evaluate Energy Usage
- ◆ Energy-Savings Recommendations

What We Service

- ◆ HVAC Controls
- ◆ Security Controls
- ◆ Access Controls
- ◆ Mechanical Systems

The Tri-M Group, LLC

- ◆ Electrical Construction
- ◆ Building Automation Systems
- ◆ Network Services

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